

Warranty

Your window covering purchase includes a [Manufacturer's Limited Lifetime](#) Warranty (unless otherwise stated) that covers any defect in material and workmanship for as long as the original residential purchaser owns the product. Also provided the product was installed properly (why most have us install). The Limited Lifetime Warranty is extended to the original residential purchaser and for the original window for which it was installed.

The warranty does not cover or include any conditions or damages resulting from accidents, alterations, misuse, extraordinary use, misapplication, improper handling, improper installation, damage resulting from removal of the product or reinstallation, improper repairs, operation or cleaning, loss of color intensity, exposure to salt air, damage from insects, or the yellowing and cracking of plastic parts with the passing of time. This warranty does not cover variation in color, grain, or texture in natural wood products nor excessive warping of wood slats in high humidity areas. Loss of pleating or loss of tension on pleated and cellular products is not covered if the product is not being cycled (held in the raised position a portion of the time). Normal wear and tear is not lifetime covered such as moving parts, like cords and cord tilters, that may eventually wear out. The manufacturer considers these things as normal wear and tear and will carry a one to three year limited warranty, depending on the [manufacturer](#).

If a product is found to be defective in materials or workmanship, the manufacturer will, at their discretion, repair, replace, or refund the cost of a product which fails to conform to this limited warranty. Colors vary from lot to lot and may not exactly match sample swatch, sample book, or previous purchases. Discontinued components or color selections will be replaced with the closest equivalent current product. This shall be your sole remedy under any limited warranty.

Premier Shutters and Blinds of Virginia provides any original customer complimentary trip charges for a period of one year from the date of the purchase. After one year, normal trip charges will apply.

Below are fees commonly associated with warranty work:

Trip Charge: \$65(per incident), unless we are in the area

Shipping Charges: \$25 and up (based on true shipping fees incurred, if any)

Other Charges: Any fee or expense incurred by **Premier Shutters and Blinds of Virginia**

with regard to warranty work performed.

State Law Rights

NEITHER **Premier Shutters and Blinds of Virginia**, NOR ITS MANUFACTURERS SHALL BE LIABLE OR RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR FOR ANY OTHER INDIRECT DAMAGE, LOSS, COST OR EXPENSE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.